



BUSINESS

BSB30115 - Certificate III in Business

COURSE SUMMARY

This qualification reflects the varied roles of individuals across different industry sectors who apply a broad range of competencies using some discretion, judgment and relevant theoretical knowledge. They may provide technical advice and support to a team.

CAREER OUTCOMES

Data Entry Operator
General Clerk
Payroll Officer
Word Processing Operator

HOW TO APPLY

Online at: www.skillinvest.com.au
By Phone: Skillinvest Metro 1300 135 008
Skillinvest Regional 1300 308 620

DURATION (GUIDE ONLY)

Class Delivery
Part time: NA / Full time: NA
Traineeship/Apprenticeship
Part time: 24 Months / Full time: 12 months

FEES AND CHARGES

Refer to the Fees & Charges link on the Skillinvest website (www.skillinvest.com.au)

DELIVERY METHOD

Workplace / Flexible Delivery

QUALIFICATION REQUIREMENTS

To meet the packaging rules and attain the qualification, a total of 12 units must be completed, when selecting units:

- 1 core unit
- 11 elective units

ENTRY REQUIREMENTS

There are no prerequisites for this qualification.

This training is delivered with Victorian and Commonwealth funding. Individuals with a range of abilities and backgrounds are encouraged to apply.





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CORE UNITS

BSBWHS302 Apply Knowledge of WHS Legislation in the Workplace

ELECTIVE UNITS

| | |
|-----------|--|
| BSBCUS301 | Deliver and Monitor a Service to Customers |
| BSBDIV301 | Work Effectively With Diversity |
| BSBINN301 | Promote Innovation in a Team Environment |
| BSBCMM301 | Process Customer Complaints |
| BSBADM311 | Maintain Business Resources |
| BSBINM301 | Organise Workplace Information |
| BSBITU306 | Design and Produce Business Documents |
| BSBITU309 | Produce Desktop Published Documents |
| BSBFLM309 | Support Continuous Improvement Systems and Processes |
| BSBFLM305 | Support Operational Plan |
| BSBPRO301 | Recommend Products and Services |

** Unit selection should be discussed with your training provider to successfully customise a package to meet industry needs